

Customer Calls Outstanding

Call No	Source	Product	Defect Type	Call Manager	Analysis Code
74	Existing Customer	Cresendale HOMO 5G	General Enquiry	Allan Davis	Not Yet Analysed
33	Existing Customer	H/Shopper F/CREAM 500 ML	Foreign Body	Eric Jones	Not Yet Analysed
67	Existing Customer	Plastic Collation Tray 2	Hygiene non-conformance		Unjustified Complaint
88	Existing Customer	Whey Powder 25Kg Kraft	Damaged material	Lee Ironside	Not Yet Analysed
105	Existing Customer	Whey Powder 25Kg Kraft	Damaged material		Not Yet Analysed
24	Environmental Health Officer	Cresendale HOMO 3G	Foreign Body		Not Yet Analysed
20	Environmental Health Officer	Raw Milk	Broken Glass		Not Yet Analysed
60	General Public	H/Shopper SEMI 500 ML	Packaging		Justified Complaint
32	General Public	Model Dairy SEMI 1 LITRE	Foreign Body		Not Yet Analysed
111	General Public	R/Salted Tesco in Process	Child Hazard	Carol Hatch	Justified Complaint
49	General Public	4 oz Yogurt Pot	Packaging		Not Yet Analysed
40	General Public	CC Salted Large Nuts	Broken Glass		Not Yet Analysed
46	General Public	CC Salted Large Nuts	Damaged material		Not Yet Analysed
71	General Public	CC Salted Large Nuts	Bakery Fault	Tony Dugdale	Not Yet Analysed
65	General Public	Safeway BANANA 500ML	Damaged material		Unjustified Complaint
27	Marketing Resources	Raw Milk	Broken Glass		Not Yet Analysed
37	Trading Standards Officer	CC Roasted Cashews	Bakery Fault		Not Yet Analysed
25	Warehouse Depot	Cresendale HOMO 3G	Chemical contamination		Not Yet Analysed
26	Warehouse Depot	Raw Milk	Hygiene non-conformance		Not Yet Analysed

Total Number of Calls Outstanding
--

19

Note:

All calls not yet analysed must be addressed within the next week.